

## Universitas Negeri Surabaya Faculty of Economics and Business Digital Business Undergraduate Study Program

Document Code

Courses			ODE					Cou	rse Fa	mily	Credit Weight					SEM	ESTER	Co Da	mpilatio te
Introduction to Digital Business			6120903001		Compulsory Study Program Subjects		T=3	T=3 P=0 ECTS=4.77			1	_	ly 17, 202						
AUTHORIZATION			SP Developer			abjects					Stud	y Progra	am Co	ordinato					
		11	a Diyah (	Candra	Arifah	n S.E	E., M. C	Com			Ika Di Com	yah Car	ndra A	rifah S.	E., M.	Hu		Fazlu ., MBA	rrahman, A.
Learning model	Case Studies	I I																	
Program	PLO study pr	rogram whic	h is cha	rged to	o the	cou	rse												
Learning Outcomes	PLO-2	Demonstrat	e the cha	racter o	of bein	ng to	ugh, co	ollabor	ative, a	adaptiv	re, inno	vative,	nclusi	ve, lifel	ong lea	rning a	and entre	eprene	eurial spir
(PLO)	PLO-3	Demonstrate the character of being tough, collaborative, adaptive, innovative, inclusive, lifelong learning and entrepreneurial spi Develop logical, critical, systematic and creative thinking in carrying out specific work in their field of expertise and in accordance with work competency standards in the field concerned																	
	PLO-4	with work competency standards in the field concerned           Develop yourself continuously and collaborate.																	
	PLO-5																		
	PLO-6																		
	PLO-7																		
	PLO-8																		
	PLO-9																		
	PLO-10																		
	PLO-10         Able to implement digital business theory in managing organizations enhanging o																		
	Program Objectives (PO)																		
	PO - 1 Students are able to properly study business theories.																		
	PO - 2 Students are able to formulate a comprehensive business plan to develop an entrepreneurial leadership spirit.																		
	PLO-PO Matrix																		
		P.0	PLO-2	P P	LO-3	F	PLO-4	Р	LO-5	PLC	D-6	PLO-7	F	PLO-8	PLC	0-9	PLO-10	PI	0-11
		PO-1			<ul> <li>Image: A start of the start of</li></ul>	-	∠o . ✓	-	<ul> <li>Image: A start of the start of</li></ul>			. 20 .	-	20 0			. 20 20		
		PO-2			•		•		•	•		1	_	1			1		1
		P0-2				_						•		•	•		•		•
	DO Matrice at	41	1. 1																
	PO Matrix at	the end of e	ach leari	ning si	tage (	Suc	)-PO)												
		P.0							i		V	Veek		ii					
						3	4	5	6	7	8	9	10	11	12	13	14	15	16
		PO-1		~ .	<b>/</b> .	~	1	1	1	1	1								
		PO-2										1	1	1	1	1	1	1	1
Short Course Description	This course ai identifies and models includir	reviews mana	gement d	lecisior	ns in d	digita	al busir	ness. i	This co	urse u	uses ai	n integr	ative a	approad	ch that	refers	to new	appro	aches a
References	Main :																		
	<ol> <li>Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson</li> <li>McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill</li> <li>Kenneth C. Loudon &amp; Jane P Ludon. 2014. Management Information System: Managing Digital Firm. Pearson</li> <li>Suryana &amp; Yoga Perdana. 2020. Bisnis Digital: Cara Mudah Bisnis di Era Industri 4.0. Salemba</li> </ol>																		
	Supporters:																		

Support lecturer	Dr. Purwohando Dr. Yessy Artant Ika Diyah Candr Hujjatullah Fazlu Hafid Kholidi Ha Achmad Kautsau Fresha Kharisma	ii, Ś.E., M.Si. a Arifah, S.E., M.Com. ırrahman, S.E., MBA. di, S.E., M.SM. r, S.E., M.M.					
Week-	Final abilities of each learning stage	Evaluatio	on	Lear Stude	elp Learning, rning methods, nt Assignments, stimated time]	Learning materials	Assessment Weight (%)
	(Sub-PO)	Indicator	Criteria & Form	Offline( offline)	Online ( online )	[References]	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Students are able to study Digital Business and E- Commerce well.	<ol> <li>Accurately examine the meaning of digital business and e- commerce.</li> <li>Accuracy differentiates digital business from conventional business.</li> <li>Accuracy in examining forms of digital business ownership.</li> </ol>	Criteria: 1.Holistic rubric 2.Summarize lecture material Form of Assessment : Participatory Activities	Powerpoint Presentations	Lecture (Zoom Meeting/Vilearning/Zoom Meeting) and Discussion 3 X 50	Material: Business Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson	2%
2	Students are able to study marketplace analysis for e- commerce.	<ol> <li>Accurately examine the meaning of digital business and e- commerce.</li> <li>Accuracy differentiates digital business from conventional business.</li> </ol>	Criteria: 1.Holistic rubric 2.Exemplifying the e-commerce business model Form of Assessment : Participatory Activities	Powerpoint Presentations	Lecture (Zoom Meeting/Vilearning/Zoom Meeting) and Discussion 3 X 50	Material: Business Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson	2%
3	Students are able to properly examine digital business infrastructure	<ol> <li>Accuracy in analyzing the meaning of digital business infrastructure.</li> <li>Accuracy in reviewing digital business infrastructure elements.</li> <li>Accuracy in reviewing the function of web services, cloud computing and service- oriented architecture (SOA).</li> </ol>	Criteria: 1.Holistic Rubric 2.Analyze the advantages and disadvantages of open source software Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Ownership Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Business Library: McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill	4%
4	Students are able to properly examine digital business strategies.	<ol> <li>1.1. Accurately examine the meaning and stages of digital business strategy.</li> <li>2.2. Accuracy in reviewing digital channel strategies.</li> <li>3.3. Accuracy of reviewing strategic analysis with SWOT.</li> <li>4.4. Accuracy in reviewing digital business strategies for small and medium enterprises/SMEs.</li> </ol>	Criteria: 1.Holistic rubric 2.Case study analysis Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Business Strategic Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Business Strategic Library: McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill	5%

5	Students are able to properly study digital business ethics.	<ol> <li>Accurately examine the principles of digital business ethics.</li> <li>Accuracy in examining forms (digital business social responsibility).</li> </ol>	Criteria: 1.Holistic rubric 2.Digital business analysis Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussion and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Business ethics Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Business and ethics Bibliography: McHugh Nickels. 2014. Understanding Business 8th Edition.	4%
6	Students are able to properly study change management in digital business.	<ol> <li>Accurately examine the meaning and challenges of digital business transformation.</li> <li>Accuracy in examining the types of changes in digital business.</li> <li>Accuracy in examining the use of knowledge management to create change in digital-based organizations/companies.</li> </ol>	Criteria: 1.Holistic rubric 2.Create videos on change management topics Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	McGraw-Hill Material: Transformation business Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Challenge of business Library: McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill	4%
7	Students are able to properly study change management in digital business.	<ol> <li>Accurately examine the meaning and challenges of digital business transformation.</li> <li>Accuracy in examining the types of changes in digital business.</li> <li>Accuracy in examining the use of knowledge management to create change in digital-based organizations/companies.</li> </ol>	Criteria: 1.Holistic rubric 2.Create videos on change management topics Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Transformation business Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Challenge of business Library: McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill	4%
8			Form of Assessment : Test	Midterm Exam 2 X 50	Midterm exam		20%

9	Students are able to properly study digital business supply chain management.	<ol> <li>Accuracy in reviewing the meaning of supply chain management.</li> <li>The accuracy of examining the supply chain management model in B2B.</li> <li>Accuracy in examining the value chain in digital business.</li> <li>Accuracy of reviewing e-SCM.</li> </ol>	Criteria: 1.Holistic rubric 2.Analyzing case studies Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning	Material: Operations management in digital business Reader: Suryana & Yoga Perdana. 2020. Digital Business: An Easy Way to Do Business in the Industrial Era 4.0. Salemba Material: Developing a supply chain system Reader: Kenneth C. Loudon & Jane P Ludon. 2014. Management Information System: Managing Digital Firm. Pearson	2%
10	Students are able to properly study digital business supply chain management.	<ol> <li>1.1. Accuracy in reviewing the meaning of supply chain management.</li> <li>2.2. The accuracy of examining the supply chain management model in B2B.</li> <li>3.3. Accuracy in examining the value chain in digital business.</li> <li>4.4. Accuracy of reviewing e-SCM.</li> </ol>	Criteria: Holistic rubric Form of Assessment Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Operations management in digital business Reader: Suryana & Yoga Perdana. 2020. Digital Business: An Easy Way to Do Business in the Industrial Era 4.0. Salemba Material: Developing a supply chain system Reader: Kenneth C. Loudon & Jane P Ludon. 2014. Management Information System: Managing Digital Firm. Pearson	3%
11	Students are able to properly study digital business Marketing and Customer Relationship Management.	<ul> <li>1.1. Accuracy in reviewing digital marketing strategies.</li> <li>2.2. The accuracy of examining the types of customer relationship management in digital business.</li> </ul>	Criteria: 1.Holistic rubric 2.Create digital marketing strategy visualizations Form of Assessment Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: How to get a loyal customer Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Marketing strategy Reader: Suryana & Yoga Perdana. 2020. Digital Business: An Easy Way to Do Business in the Industrial Era 4.0. Salemba	2%

12	Students are able to properly study digital business Marketing and Customer Relationship Management.	<ol> <li>1.1. Accuracy in reviewing digital marketing strategies.</li> <li>2.2. The accuracy of examining the types of customer relationship management in digital business.</li> </ol>	Criteria: Holistic rubric Form of Assessment Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: How to get a loyal customer Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Marketing strategy Reader: Suryana & Yoga Perdana. 2020. Digital Business: An Easy Way to Do Business in the Industrial Era 4.0. Salemba	3%
13	Students are able to examine the financial aspects of digital business	<ul> <li>1.1. Accuracy in reviewing the financial aspects of digital business.</li> <li>2.2. Accuracy in reviewing the process of recording and reporting digital business finances.</li> </ul>	Criteria: 1.Holistic rubric 2.Summarizes the financial aspects of digital business Form of Assessment : Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Material: Financial aspects Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Financial aspects in business Library: Suryana & Yoga Perdana. 2020. Digital Business: An Easy Way to Do Business in the Industrial Era 4.0.	10%
14	Students are able to carry out digital business design analysis.	<ol> <li>1.1. Accurately examine aspects of digital business design.</li> <li>2.2. Accuracy in reviewing process modeling and data modeling.</li> <li>3.3. Accuracy in reviewing user-centered design and customer experience management.</li> <li>4.4. Accuracy in reviewing security design.</li> </ol>	Criteria: 1.Holistic rubric 2.Prepare a draft digital business plan	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50	Salemba Material: Business design Reader: Dave Chaffey. 2019. Digital Business and E-Commerce Management. New York: Pearson Material: Building a business Reference: McHugh Nickels. 2014. Understanding Business 8th Edition. McGraw-Hill	5%
15	Students are able to present their digital business plans	The accuracy of preparing a digital business plan (Business plan)	Criteria: Holistic rubric Form of Assessment Participatory Activities	Powerpoint Presentations	Discussions and lectures via Zoom Meeting/Google Meet/Vilearning 3 X 50		5%
16	Final exams		Form of Assessment	Final Exam Semester 2 X 50	Final exams		30%

Evaluation Percentage Recap: Case Study

No	Evaluation	Percentage
1.	Participatory Activities	50%
2.	Test	50%
		100%

Notes

- Learning Outcomes of Study Program Graduates (PLO Study Program) are the abilities possessed by each Study Program
  graduate which are the internalization of attitudes, mastery of knowledge and skills according to the level of their study program obtained
  through the learning process.
- 2. The PLO imposed on courses are several learning outcomes of study program graduates (CPL-Study Program) which are used for the formation/development of a course consisting of aspects of attitude, general skills, special skills and knowledge.
- 3. Program Objectives (PO) are abilities that are specifically described from the PLO assigned to a course, and are specific to the study material or learning materials for that course.
- 4. Subject Sub-PO (Sub-PO) is a capability that is specifically described from the PO that can be measured or observed and is the final ability that is planned at each learning stage, and is specific to the learning material of the course.
- 5. Indicators for assessing abilities in the process and student learning outcomes are specific and measurable statements that identify the abilities or performance of student learning outcomes accompanied by evidence.
- 6. Assessment Criteria are benchmarks used as a measure or measure of learning achievement in assessments based on predetermined indicators. Assessment criteria are guidelines for assessors so that assessments are consistent and unbiased. Criteria can be quantitative or qualitative.
- 7. Forms of assessment: test and non-test.
- 8. Forms of learning: Lecture, Response, Tutorial, Seminar or equivalent, Practicum, Studio Practice, Workshop Practice, Field Practice, Research, Community Service and/or other equivalent forms of learning.
- 9. Learning Methods: Small Group Discussion, Role-Play & Simulation, Discovery Learning, Self-Directed Learning, Cooperative Learning, Collaborative Learning, Contextual Learning, Project Based Learning, and other equivalent methods.
- Learning materials are details or descriptions of study materials which can be presented in the form of several main points and subtopics.
- 11. The assessment weight is the percentage of assessment of each sub-PO achievement whose size is proportional to the level of difficulty of achieving that sub-PO, and the total is 100%.
- 12. TM=Face to face, PT=Structured assignments, BM=Independent study.